



# MBS Professionals Ltd

## CODE OF ETHICS

1. It shall be the aim of every Consultant to provide a service that reflects both professional and spiritual integrity.
2. At all times, a Consultant shall conduct him/herself in a manner that befits a professional person and will never behave in a way that is likely to bring MBS Professionals Ltd into disrepute or reflect badly on themselves or other members of MBS Professionals Ltd.
3. At all times, Consultants are required by their own example to encourage those with whom they come into contact to understand their subject(s) and the spiritual reality they represent.
4. Consultants are expected to be open-minded and non-judgemental with regard to the beliefs, philosophy, creeds, race and gender of others.
5. Consultants should preferably have Professional Indemnity and Public Liability insurance if working with the public. Insurance is the responsibility of the Consultant, but we can direct the Consultant to obtain this at a competitive rate through our group plan with Westminster Indemnity. Contact us for your Application Code before applying online.
6. Consultants will always act in the best interests of their clients, and aim to empower them to become responsible and to take charge of their own lives.
7. Fees charged by the Consultant at a fair rate will be determined by the Consultant, other than at a festival where there may be a set fee or a shared stand arrangement.
8. A Consultant invited to work at any Festival or other official function under the auspices of MBS Professionals Ltd shall do so under the conditions laid down from time to time by the Directors for such work, and shall accept as final any decision of the Accreditation Panel or Festival Organiser(s) regarding fees, stand charges and relevant public liability insurance.
9. Consultant may display their certificates at any festival or event or wherever they work, and the MBS Professionals logo and the letters MBSP may be added to business cards, leaflets etc. The MBS Professionals Ltd Logo will be available on our website to registered Consultants.
10. Any Consultant who has been found guilty of committing a breach of this Code of Ethics, and after the Accreditation Panel has investigated the circumstances, will have an opportunity to defend and justify him/herself in writing and/or in person. If found in serious breach of the Code of Ethics, any such Consultant shall have their name summarily removed from the Directory of Consultants and may be suspended or expelled from MBS Professionals Ltd.
11. Each Consultant shall be required to confirm his/her acceptance of this Code of Ethics by signing and returning this form to us, such form to be held on file by MBS Professionals Ltd.

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Registered in England, No: 10400128  
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**If a Consultant works at an event on behalf of or under the auspices of MBS Professionals Ltd, the following shall be taken into account.**

12. All fees will be agreed prior to any reading.
13. Readings are to remain in confidence between the clients, the Consultant, and when appropriate, MBS Professionals Ltd. Any personal information that is retained by MBS Professionals Ltd or the Consultant shall be held strictly in terms of the General Data Protection Regulation (GDPR).
14. Should there be a dispute at any time about a reading (recorded or not) between the client and a Consultant, then the matter will be brought to the attention of the Accreditation Panel, which shall keep the reading confidential and within the confines of the Panel and the parties concerned. Decisions by the Panel in resolution of the dispute will be final.
15. Readings will not knowingly be given to clients under the age of 18 years of age without express permission from their parent or guardian (a parent/guardian should be present) and only in the disciplines of astrology, palmistry, numerology or graphology.
16. Consultants may mention third parties within a reading if other people happen to come up during the course of it, but they cannot perform an actual reading for a third party, without the express written permission from the person concerned. When writing about celebrities and people in public life, please take care to avoid being libellous, critical, giving bad news or saying anything you wouldn't like someone to say about *you* online or in the media. Celebrities are human beings, just as you are, and they also have rights of privacy.
17. If at any time a Consultant feels it is inappropriate to undertake or to complete a reading, they will tactfully decline and if appropriate, return the payment for the reading.
18. Consultants need to ensure their clients know that they offer guidance or suggestions and not statements of fact.
19. If appropriate, Consultants will suggest that a client consults a qualified traditional professional (such as a health or legal professional).
20. Consultants respect decisions and personal choices of clients, even if they disagree with them.
21. All Consultants need to be aware of the use of disclaimers under current law, and where necessary, use these effectively. Ask us for help in framing a suitable disclaimer.
22. From 25<sup>th</sup> May 2018, it is a legal requirement (the General Data Protection Regulation {GDPR}) for anyone who collects and maintains records of personal data from people such as their clients, to keep such private information under high security. If you are not clear as to your obligations, then visit the Information Commissioner's website at [www.ico.org.uk](http://www.ico.org.uk) for full details. If MBS Professionals Ltd is ever held responsible for a Consultant's GDPR compliance, then by signing this Code of Ethics, the Consultant agrees to indemnify us from any action taken against us by any third party in this respect.

Signed: .....

Full name: .....

Date: .....